

# Practitioners & Pharmacists

## Questions About the Online PMP Registry?

*If you have questions about New York's online  
Prescription Monitoring Program Registry, contact:*

**New York State Department of Health  
Bureau of Narcotic Enforcement**

**1-866-811-7957**

**[www.health.ny.gov/professionals/narcotic](http://www.health.ny.gov/professionals/narcotic)**

*Additional resources relating to  
prescription drug abuse treatment:*

**New York State Office of Alcoholism  
and Substance Abuse Services**

**1-877-8-HOPENY**

**1-877-846-7369**

**[www.oasas.ny.gov/](http://www.oasas.ny.gov/)**

**Substance Abuse and Mental Health Services  
Administration (SAMHSA), Find Substance Abuse and  
Mental Health Treatment**

**[www.samhsa.gov/treatment/](http://www.samhsa.gov/treatment/)**



Effective August 27, 2013 New York State Public Health Law requires most prescribers of controlled substances to consult New York's online Prescription Monitoring Program (PMP) Registry through the Health Commerce System (HCS). Certain practitioners are exempt from consulting the registry in specific situations. The HCS may also be used to order official prescriptions.

The same law allows pharmacists to consult the PMP registry before dispensing a controlled substance. Pharmacists are not required to consult the registry.

### Purpose of the Program

Allows practitioners and pharmacists to better evaluate a patient's treatment as it pertains to controlled substance prescribing and dispensing.

### Benefits of the Program

- Allows for better understanding of a patient's controlled substance utilization based on recent controlled substance prescription history
- Provides a quick, confidential online report to the practitioner and the pharmacist
- Available 24/7
- Information is based on controlled substance prescription data received from nearly 5,000 pharmacies
- Quick response
- No cost to practitioner or pharmacist

<https://commerce.health.state.ny.us>



### How to Establish a Health Commerce System Account

- <https://hcsteamwork1.health.state.ny.us/pub/top.html> and follow the instructions.
- New accounts are usually established within two weeks. *Note:* Once your application is processed you will be e-mailed documents. They must be printed, notarized and received by the Department of Health for your user ID to be issued. If you do not receive these documents in your e-mail in 5 business days, please check your spam or junk mail folder.
- For more information, log on to: [www.health.ny.gov/professionals/narcotic/](http://www.health.ny.gov/professionals/narcotic/)

### Using the Health Commerce System

Current account holders can access the online PMP registry through the HCS website.

- Can't remember the password for your account? Call Commerce Accounts Management Unit (CAMU) at **1-866-529-1890** for assistance.
- Once logged on to the portal, go to HCS applications and scroll to "Prescription Monitoring Program (PMP) Registry."