

June 17, 2024

TO: MSSNY OFFICERS, COUNCILORS, AND TRUSTEES

**FROM: HEATHER LOPEZ
MSSNY VP OF PAYMENT & PRACTICE**

RE: January through June ACTIVITY UPDATE

Consult Recap - 242 total Consult Requests

177 resolved/50 pending

Recruited Members from Jan 1, 2024= 17

Highlights of Efforts to Assist Physicians

- Has received 59 Signed BAA & Recovery Contracts
- Billed out \$5,428.69 in Recovery Contract bills- received \$4423.30
- Resolved \$100,000 Aetna contract discrepancy
- NYC Law unpaid claims- Have recovered over \$500,000 so far *ongoing*
- Maimonides & United project moving along total project is over 2 million, they have requested proposal for 100% participation for membership
- Introduced Versant Health who has asked for a membership proposal for over 2200 physicians
- United Excessive Medical Records request, per DFS should be able to report on soon
- Did a presentation to Montgomery and Fulton counties with Dr. Ortiz in April to try and recruit St. Mary's Healthcare which a proposal for membership has went to.
- Presented to the Pain Management Association & Neurosurgery Association in May in NYC.
- Facilitating Monthly CMS/NGS open agenda monthly meeting for physicians to answer physician Medicare questions (open to all members to bring anything they would like for discussion). These open forums occur on 2nd Tuesday of every month from 12-1 pm. A great platform for your voice to be heard!
- Held a Private Practice & Workers Compensation & No-Fault Committee meeting in the month of May and June
- Recruited numerous new and former physician members to join/re-join MSSNY to utilize services
- Working with CMS to consider updating their national coverage determination regarding screening ultrasound for dense breast. Meeting with their CMO 9-14-22 ** Still waiting for a formal response*

- Working on an Emblem lab issue for two of our members offices that has denied thousands of claims. This is being worked on and an error on Emblem's side caused this. Update coming soon.
- Dialysis Emblem claim inappropriately denied. In the process of being paid as it was an error on Emblem's part
- Anthem Urgent Care contract error and hundreds of claims paid at the incorrect rate. Claims are in the process of being investigated and repaid to the correct dollar amount.
- Elevance prepayment review and claim denials going back to October of 2023. The office has been taken off pre-payment review due to errors and claims are being reprocessed currently.
- Downcoding for Fidelis settlement over 7,000 for a member
- Downcoding for Healthfirst Settlement for 25,000 for a member