Frequently Asked Questions (FAQ)

1. What does the Membership Division do?

The Membership Division is here to recruit, retain, and engage physicians across New York State. We handle everything from membership applications and renewals to managing your benefits and responding to your inquiries. We also work closely with the affiliated counties to make sure you're fully supported.

2. How does this department support you as a MSSNY member?

- **Member Support:** Have a question or need help with your membership? Reach out to us at <u>MemberResources@mssny.org</u>. We're here to assist you with any questions about your benefits or membership status or resolve any issues.
- **Onboarding:** If you're a new member, we'll help you navigate MSSNY's resources and show you how to maximize your membership.
- **Feedback:** We're always looking for ways to improve, and your feedback helps us ensure we meet your needs.
- Education: We'll guide you through the volunteer opportunities that are available to you.
- **Networking:** Our member directory makes it easy to network with other physicians.

3. Who can you contact within the Membership Division?

- Valerie Cammiso, VP of Membership <u>vcammiso@mssny.org</u>, (516) 488-6100 x289
- Brenda L. Van Nest, Director of Membership Development <u>bvannest@mssny.org</u>, (516) 488-6100 x401
- Member Resources <u>MemberResources@mssny.org</u>.

4. What resources or services do we offer you as a member?

As a MSSNY member, you have access to a variety of resources, including:

• **Business Partner Discounts:** Save on financial services, loan refinancing, insurance, legal services, physician contracts negotiation, records management, employee management, computer services, collection services, practice management services, and even entertainment and travel deals.

5. How can you get involved with the Membership Division?

- Join the Membership Committee: Open to those interested in shaping MSSNY's membership strategies. More information is available under MY MSSNY or by contacting MemberResources@mssny.org.
- **Promote Membership:** You can help by talking to your colleagues and your practice or hospital about the benefits you enjoy as a MSSNY member.

6. What are some common questions members ask?

• What are the benefits of organizational membership?

If you're part of an organization with more than 10 physicians, you can apply for discounted membership rates, group billing, and flexible payment terms. We also offer presentations on legislative issues tailored to your organization's needs.

• What are the membership dues for organizations?

If your organization enrolls less than 100% of its physicians, you'll be billed the full MSSNY dues for each individual. If you enroll 100% of your physicians, you may qualify for discounted dues .

How do you apply for organizational membership?

Simply contact us at <u>MemberResources@mssny.org</u> for more information on how to get started.

How does MSSNY advocate for organizational members?

MSSNY represents your organization in both state and federal healthcare policy discussions. You'll get updates on key legislative issues, and we'll invite you to participate in advocacy events.

- How will MSSNY communicate updates and events with your organization? You'll stay informed through email newsletters, special bulletins, and event announcements.
- Can your organization access member discounts and business partner services?

Yes! Organizational members can enjoy exclusive discounts and services, just like individual members.

7. How do we collaborate with other departments or external organizations?

We regularly work with:

• **Governmental Affairs Division:** Keeping you informed on legislative efforts and important policy changes.

- **Public Health and Education Division:** Providing access to Continuing Medical Education (CME) and other educational resources to help you grow professionally.
- **Communications Division:** Making sure you receive updates, newsletters, and alerts on all things membership-related, including benefits and upcoming events.
- **Meetings Management Division:** Helping to organize events, webinars, and meetings that keep you engaged and connected with your peers.